

Please support a VRS reimbursement rate that will allow VRS to continue to improve. It has promise for so many people like me. I want to have the ability for wireless VRS communication, with clear picture resolution so I can use speechreading combined with what I can hear, and captioning as an option if I encounter trouble with certain words.

As the director of a center for deaf and hard of hearing persons which has VRS, I have had the joy of watching many people as they use it for the first time. I am firmly convinced that this is a technology that needs to be encouraged to continue innovation. It's also crucial that VRS be available 24/7 and that the reimbursement rate support highly-qualified interpreters.

Thanks for all that you do.

Cheryl Heppner